

TERMS OF USE

Welcome to the Kenilworth at Charles Groups, operated by Continental Realty Corporation ("Continental"). By using our Groups Service (the "Service"), you accept and agree to be bound by the following terms of use (the "Terms of Use").

1. DESCRIPTION OF SERVICE

The Service consists of a collection of online resources, including classified ads, message boards, forums, websites and various electronic tools intended for individuals attending four-year and two-year colleges, universities, community colleges and other institutions of higher learning who are seeking prospective roommates.

2. USE OF SERVICE

- Minimum Age. You must be at least 18 years old to use the Service (or the age of majority in your jurisdiction, if it is older) and enrolled or planning to enroll in an academic institution on at least a part-time basis.
- Criminal History. By requesting to use, registering to use, and/or using the Service, you represent and warrant that you have never been convicted of a felony and are not required to register as a sex offender with any government entity. **CONTINENTAL DOES NOT CURRENTLY CONDUCT CRIMINAL BACKGROUND SCREENINGS ON ITS MEMBERS.** However, Continental reserves the right to conduct a criminal background check, at any time and using available public records, to confirm your compliance with this subsection.
- Housing. Use of the Service does not guarantee housing in our community. All applicants must pass screening criteria to be allowed to execute a lease and move-in to available housing.
- Disputes. Any disputes between leaseholders are not the responsibility of Continental or the Service. Continental does not mediate disputes between roommates. All lease holders are jointly and severally liable for any lease agreement executed.
- Equal Opportunity in Housing. All real estate advertised herein is subject to the federal Fair Housing Act, which makes it illegal to advertise "any preference, limitation, or discrimination because of race, color, religion, sex, handicap, familial status, or national origin, or intention to make such preference, limitation or discrimination."

We will not knowingly accept or permit any advertisement for real estate that is in violation of the law. All persons are hereby informed that all dwellings advertised are available on an equal opportunity basis.

3. ACCEPTANCE OF TERMS

By using and/or visiting this Service, you signify your agreement to these Terms of Use (the "TOU"). If you do not agree to any of the terms included in the TOU, please do not use the Service. If you should disagree with the terms of the TOU, you are not authorized

to use the Service and should immediately halt all present or future contemplated use of the Service. If you should object to any term or condition of the TOU, any guidelines or any subsequent modifications thereto, your only recourse is to immediately discontinue use of the Service. Continental has the right, but is not obligated, to strictly enforce the TOU through self-help, community moderation, active investigation, litigation and/or prosecution.

Unless explicitly stated otherwise, the Service may be modified or terminated at any time by Google or Continental for any reason, and without notice, without liability to you, any other user of the Service or any third party. Any new features that augment or enhance the current Service shall be subject to the Terms of Service.

4. CONTENT

You are fully responsible for any content you post, e-mail or otherwise make available on the Service, including, but not limited to, personal profile(s), message boards, listings, events, images, testimonials, e-mail messages, and the consequences of any such content. You understand, and agree that, unless expressly stated, Continental in no way controls, verifies, or endorses any of the information contained on the Service, including links, events, messages, message boards and members' published listings.

If you post content on the Service, and unless we indicate otherwise, you grant Continental and the Service a nonexclusive, royalty-free, perpetual, irrevocable, and fully sub-licensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, and display such content throughout the world in any form, media, or technology now known or later developed, for the full term of any rights that may exist in such content. You grant Continental and the Service the right to use the name that you submit in connection with such content, if we choose. You represent and warrant that you own or otherwise control all of the rights to the content that you post; that the content is accurate; that use of the content you supply does not violate this policy and will not cause injury to any person or entity. You also warrant that the holder of any rights, including moral rights in such content, has completely and effectively waived all such rights and validly and irrevocably granted to you the right to grant the license stated above. You also permit any user to access, display, view, store and reproduce such content for personal use. Subject to the foregoing, the owner of such content placed on the Site retains any and all rights that may exist in such content.

You understand and agree that Continental may review from time to time and delete any content that violates this Agreement or which might be offensive, illegal, or harm the safety of or violate the rights of other users and members. You acknowledge that Continental may preserve your content and may also disclose content if required to do so by law or in the good faith belief that such preservation or disclosure is reasonable necessary to: (a) comply with a legal process, (b) enforce the Terms of Use, or (c) respond to any claims that the content violates the rights of third parties.

Continental requires that any information posted by you regarding a company, person, or other entity is truthful, factual, and represents an actual incident. Companies and individuals are protected by law from false claims against them. Negative comments and complaints posted by you could be construed as claims about a company or an individual

and may be subject to libel laws. Please verify that all information submitted is accurate and factual.

Content that is illegal or prohibited, includes, but is not limited to, material, text, graphics, video or audio that:

- Is unlawful, harassing, libelous, abusive, threatening, harmful, bigoted, racially offensive, obscene, fraudulent, defamatory, invasive of privacy or otherwise objectionable;
- Displays pornographic or sexually explicit material of any kind;
- Encourages conduct that could constitute a criminal offense, gives rise to civil liability or otherwise violate any applicable local, state, national or international law or regulation;
- Transmits or posts any unsolicited or unauthorized advertising, "spam," junk mail, chain letters, etc.;
- Transmits or posts any content that infringes upon patents, trademarks, trade secrets, copyrights or other proprietary rights;
- Transmits or posts any viruses or material designed to disrupt, limit or destroy any functionality of any computer software or hardware of users, members or the Service;
- Collects, stores or solicits information about other users or members for commercial or unlawful purposes or engage in commercial activity such as contests, sweepstakes, etc. without prior consent of Continental;
- Advertises any illegal services or the sale of any items prohibited or restricted by applicable law; and/or
- Has misleading email addresses, misleading website links or other manipulated identifiers to disguise its origin.

If you encounter such prohibited material on the Site you waive your right to any damages related to such exposure. Such material should be immediately reported to the moderator.

Continental has the right to charge up to a \$1,000.00 fine per incident on your credit card if you are reported and then verified to be operating a cashier check or wire transfer scam, or any other scam on the Service site. The Service will also report such conduct to the FTC and the FBI Internet Crime Complaint Center. Continental views the below scams as such examples:

- distant roommate offers a high-value (but fake) cashier's check.
- distant roommate requests payment via Western Union or MoneyGram.
- distant roommate offers to send you a cashier's check and then have you wire money
- distant roommate suggests use of an online escrow service.

5. USE OF THE SERVICE

Continental hereby grants you permission to access and use of the Service set forth in these Terms of Use provided that:

A. Risk Assumption and Precautions. You assume all risk when using the Service, including but not limited to all of the risks associated with any online or offline interactions with others. You agree to take all necessary precautions when meeting individuals through the Service. In addition, you agree to review and follow the recommendations set forth in the Safety Tips set forth herein. You understand that Continental makes no guarantees, either express or implied, regarding your ultimate compatibility with individuals you meet through the Service or as to the conduct of such individuals.

B. Distribution. You agree not to distribute in any medium any part of the Service, including but not limited to, User Submissions (defined below), without Continental's prior written authorization.

C. Alterations. You agree not to alter or modify any part of the Website.

D. Unauthorized Access. You agree not to access User Submissions (defined below) through any technology or means other than the pages of the Website itself or other explicitly authorized means the Service may designate.

E. Prohibited Commercial Uses. You agree not to use the Website for any prohibited commercial uses include any of the following actions taken without Continental's express written approval:

- sale of access to the Website or its related services on another website;
- use of the Website or its related services, for the primary purpose of gaining advertising or subscription revenue;
- the sale of advertising, on the Service website or any third-party website, targeted to the content of specific User Submissions;
- and any use of the Website or its related services that Continental finds, in its sole discretion, to use the Service's resources or User Submissions with the effect of competing with or displacing the market for the Service or its User Submissions. (For more information about prohibited commercial uses, [see our FAQ.](#))

F. Automated System Access. You agree not to use or launch any automated system, including without limitation, "robots," "spiders," or "offline readers," that accesses the Service in a manner that sends more request messages to the Service servers in a given period of time than a human can reasonably produce in the same period by using a conventional on-line web browser. Notwithstanding the foregoing, the Service grants the operators of public search engines permission to use spiders to copy materials from the site for the sole purpose of and solely to the extent necessary for creating publicly available searchable indices of the materials, but not caches or archives of such materials. The Service reserves the right to revoke these exceptions either generally or in specific cases. You agree not to collect or harvest any personally identifiable information,

including account names, from the Website, nor to use the communication systems provided by the Website (e.g. comments, email) for any commercial solicitation purposes. You agree not to solicit, for commercial purposes, any users of the Website with respect to their User Submissions.

G. Compliance with Terms of Use. In your use of the website, you will otherwise comply with the terms and conditions of these Terms of Service, Community Guidelines, and all applicable local, national, and international laws and regulations.

H. Right to Discontinue. Continental reserves the right to discontinue any aspect of the Service at any time.

6. USE OF CONTENT ON THE SERVICE

In addition to the general restrictions above, the following restrictions and conditions apply specifically to your use of content on the Service.

A. The content on the Service Website, except all User Submissions (as defined below), including without limitation, the text, software, scripts, graphics, photos, sounds, music, videos, interactive features and the like ("Content") and the trademarks, service marks and logos contained therein ("Marks"), are owned by or licensed to Continental copyright and other intellectual property rights under the law. Content on the Website is provided to you AS IS for your information and personal use only and may not be downloaded, copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, or otherwise exploited for any other purposes whatsoever without the prior written consent of the respective owners. Continental reserves all rights not expressly granted in and to the Website and the Content.

B. You may access User Submissions solely:

- for your information and personal use;
- as intended through the normal functionality of the Service.

C. User Comments are made available to you for your information and personal use solely as intended through the normal functionality of the Service. User Comments are made available "as is", and may not be used, copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, downloaded, or otherwise exploited in any manner not intended by the normal functionality of the Service or otherwise as prohibited under this Agreement.

D. You may access Service Content, User Submissions and other content only as permitted under this Agreement. The Service reserves all rights not expressly granted in and to the Content and the Service.

E. You agree to not engage in the use, copying, or distribution of any of the Content other than expressly permitted herein, including any use, copying, or distribution of User Submissions of third parties obtained through the Website for any commercial purposes.

F. You agree not to circumvent, disable or otherwise interfere with security-related features of the Service Website or features that prevent or restrict use or copying of any Content or enforce limitations on use of the Service Website or the Content therein.

G. You understand that when using the Service Website, you will be exposed to User Submissions from a variety of sources, and that the Service is not responsible for the accuracy, usefulness, safety, or intellectual property rights of or relating to such User Submissions. You further understand and acknowledge that you may be exposed to User Submissions that are inaccurate, offensive, indecent, or objectionable, and you agree to waive, and hereby do waive, any legal or equitable rights or remedies you have or may have against Continental and/or the Service with respect thereto, and agree to indemnify and hold Continental Owners/Operators, affiliates, and/or licensors, harmless to the fullest extent allowed by law regarding all matters related to your use of the site.

7. TRANSACTIONS WITH ORGANIZATIONS OR INDIVIDUALS

Continental shall not be liable for your interactions with any organizations and/or individuals found on or through the Service. This includes, but is not limited to, payment and delivery of goods and services, and any other terms, conditions, warranties or representations associated with such dealings. These dealings are solely between you and such organizations and/or individuals. You agree that Continental is not responsible for any damage or loss incurred as a result of any such dealings. Continental, its employees, agents and successors in rights from claims, damages and demands of every kind, known or unknown, suspected or unsuspected, disclosed or undisclosed, arising out of or in any way related to such disputes and our Service.

8. ABILITY TO ACCEPT TERMS OF SERVICE

You affirm that you are either more than 18 years of age, or an emancipated minor, or possess legal parental or guardian consent, and are fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties set forth in these Terms of Use, and to abide by and comply with these Terms of Use.

9. GENERAL

You agree that: (i) the Service Website shall be deemed solely based in Maryland; and (ii) the Service Website shall be deemed a passive website that does not give rise to personal jurisdiction over Continental, either specific or general, in jurisdictions other than Maryland. These Terms of Use shall be governed by the internal substantive laws of the State of Maryland, without respect to its conflict of laws principles. Any claim or dispute between you and Continental that arises in whole or in part from the Service shall be decided exclusively by a court of competent jurisdiction located in Baltimore County,

Maryland. These Terms of Use and any other notice on the Service shall constitute the entire agreement between you and Continental concerning the Service Website. If any provision of these Terms of Use is deemed invalid by a court of competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of these Terms of Use, which shall remain in full force and effect. No waiver of any term of this these Terms of Use shall be deemed a further or continuing waiver of such term or any other term, and Continental's failure to assert any right or provision under these Terms of Use shall not constitute a waiver of such right or provision. Continental reserves the right to amend these Terms of Use at any time and without notice, and it is your responsibility to review these Terms of Use for any changes. Your use of the Service following any amendment of these Terms of Use will signify your assent to and acceptance of its revised terms. YOU AND CONTINENTAL AGREE THAT ANY CAUSE OF ACTION ARISING OUT OF OR RELATED TO THE SERVICE MUST COMMENCE WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION ACCRUES. OTHERWISE, SUCH CAUSE OF ACTION IS PERMANENTLY BARRED.

10. WARRANTIES

YOU EXPRESSLY UNDERSTAND AND AGREE THAT:

a. YOUR USE OF THE SERVICE IS AT YOUR SOLE RISK. THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. CONTINENTAL EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

b. CONTINENTAL MAKES NO WARRANTY THAT (i) THE SERVICE WILL MEET YOUR REQUIREMENTS, (ii) THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (iii) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE WILL BE ACCURATE OR RELIABLE, (iv) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICE WILL MEET YOUR EXPECTATIONS OR REQUIREMENTS, AND (V) ANY ERRORS IN THE SOFTWARE WILL BE CORRECTED.

c. ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THIS SERVICE IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OR CORRUPTION OF DATA OR HARDWARE THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.

d. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM CONTINENTAL OR THIS SERVICE SHALL CREATE ANY WARRANTY

e. **DISCLAIMER OF WARRANTIES.** YOU EXPRESSLY AGREE THAT USE OF THE SERVICE AND/OR ANY GRAPHICS OR OTHER CONTENT YOU DOWNLOAD FROM THE SITE IS AT YOUR SOLE RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF FILES, SOFTWARE, SERVICES AND/OR ANY GRAPHICS OR OTHER CONTENT. THE SERVICES AND/OR ANY GRAPHICS OR OTHER CONTENT YOU DOWNLOAD FROM THE SITE ARE PROVIDED ON AN "AS IS" BASIS. ROOMSTER CORP., ITS LICENSORS AND SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. NEITHER CONTINENTAL NOR ITS LICENSORS OR SUPPLIERS MAKE ANY WARRANTY THAT THE SOFTWARE, SERVICE AND/OR ANY GRAPHICS OR OTHER CONTENT YOU DOWNLOAD FROM THE SITE WILL MEET YOUR REQUIREMENTS, OR THAT THE SOFTWARE OR SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR FREE; NOR DOES CONTINENTAL, ITS LICENSORS OR SUPPLIERS MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE OR AS TO THE ACCURACY OR RELIABILITY OF ANY INFORMATION OBTAINED THROUGH THE SERVICE OR THAT DEFECTS IN THE SOFTWARE WILL BE CORRECTED. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. AS A PROVIDER OF INTERACTIVE SERVICES, CONTINENTAL IS NOT LIABLE FOR ANY STATEMENTS, REPRESENTATIONS OR CONTENT PROVIDED BY ITS USERS IN ANY PUBLIC FORUM, PERSONAL HOME PAGE OR OTHER INTERACTIVE AREA. YOU EXPRESSLY AGREE THAT YOUR USE OF THIS SITE IS AT YOUR SOLE RISK.

11. LIMITATION OF LIABILITY

IN NO EVENT SHALL CONTINENTAL, ITS LICENSORS OR SUPPLIERS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DAMAGES OF ANY KIND ARISING FROM THE USE OF THIS SITE, INCLUDING BUT NOT LIMITED TO INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR THE INABILITY TO USE THE SOFTWARE, SERVICE, AND/OR ANY GRAPHICS OR OTHER CONTENT OF THE SITE, INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, EVEN IF CONTINENTAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, CONTINENTAL SHALL HAVE NO LIABILITY TO YOU OR OTHER THIRD PARTIES FOR ANY THIRD PARTY CONTENT UPLOADED

ONTO OR DOWNLOADED FROM THE SERVICE. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SO SOME OF THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

12. INDEMNITY.

YOU HEREBY AGREE, AT YOUR EXPENSE, TO INDEMNIFY, DEFEND AND HOLD HARMLESS CONTINENTAL, ITS OFFICERS, DIRECTORS AND EMPLOYEES FROM AND AGAINST ANY LOSS, COST, DAMAGES, LIABILITY, AND/OR EXPENSE, INCLUDING REASONABLE ATTORNEY FEES, ARISING OUT OF OR RELATING TO (A) THIRD PARTY CLAIMS, ACTIONS OR ALLEGATIONS OF INFRINGEMENT BASED ON INFORMATION, DATA OR CONTENT YOU SUBMITTED IN CONNECTION WITH THE SERVICE, (B) ANY FRAUD OR MANIPULATION, OR OTHER BREACH OF THIS AGREEMENT, BY YOU, OR (C) THIRD PARTY CLAIMS, ACTIONS OR ALLEGATIONS BROUGHT AGAINST GOOGLE GROUPS ARISING OUT OF YOUR USE OF THE SERVICE OR THE SITE.

13. SPECIAL ADMONITIONS FOR INTERNATIONAL USE.

As a consequence of the global nature of the Internet, you agree to comply with all local rules regarding user conduct on the Internet and acceptable content. Specifically, you agree to comply with all applicable laws regarding the transmission of technical data exported from the United States or the country in which you reside.

14. COMPLETE AGREEMENT

These Terms of Use constitute the complete and exclusive understanding and agreement of the parties relating to the subject matter hereof and supersedes all prior understandings, proposals, agreements, negotiations, and discussions between the parties, whether written or oral. You understand and agree that you are solely responsible for reviewing the terms of this Agreement from time to time.

Safety Tips

As with anyone you meet—online or offline—your sound judgment and instincts are necessary to protect yourself from deceitful individuals. Here are the essential 'rules-of-the-road' for safely navigating online relationships.

1. Always Use Your Best Judgment

Assessing an individual's truthfulness and honesty is ultimately your responsibility. Don't ignore any facts that seem inconsistent or 'off.' Trust your instincts—if something doesn't feel right, close communication and leave. You're in control of the entire process, so you

can choose a comfortable pace in selecting a roommate.

Watch out for someone who:

- Asks for money
- Asks inappropriate questions
- Wants to speed up the pace beyond your comfort level
- Tells stories with inconsistencies, some which may sound grandiose
- Gives vague answers to specific questions
- Urges you to compromise your principles
- Constantly blames others for troubles in his or her life
- Insists on getting overly close, overly fast.

2. Be Cautious When Sharing Personal Information

We strongly encourage you to be cautious when sharing personal information that could reveal your identity. Take full advantage of our message boards and resist the urge to provide a personal phone number right away, no matter how strong your connection to your prospective roommate may feel. Once you've given out personal information, you cannot take it back! We encourage you to continue with the Service messaging until you are ready to speak on the phone.

Phoning with the other person is a critical requirement in getting to know each other better. For added security, try using your phone's privacy features when you call, like private number blocking, or use a prepaid disposable cellular phone that is not linked to your personal identity. Consult your phone company to see if you have similar features available.

3. Do Your Own Research

It is important to note that Continental does not perform background checks on its members. We rely on the honesty of our members when providing information about themselves. Regardless of the connection you feel with any of your roommate matches, we encourage you to do your own research before meeting in person. This can be anything from typing your match's name into a search engine, contacting your state or local municipalities to obtain public information, or using a paid service to obtain a full background report. Above all else, use common sense. Pay attention to the details someone shares and if you find anything that doesn't seem to add up, follow your intuition and close the communication.

4. Make Your First Meeting Safe and Successful

Meeting in person is a very exciting time. Most of all you just want to have fun and develop your friendship, but don't let high hopes cloud your ability to exercise reasonable caution.

Do:

- Choose the time and place of your date wisely. Meet in a public place at a decent hour during which lots of people will be around. Lunch meetings work especially well.
- If you are legally able to drink alcohol, limit alcohol consumption or abstain entirely until you know the person better.
- Use your own transportation, even when meeting someone who lives a great distance away from you. It's never a good idea to get into someone's personal vehicle on a first meeting. Wherever possible, drive yourself, or take a taxi.
- Tell at least one friend or family member about your plans, and arrange to 'check-in' with them after each of the first few dates.
- Carry a fully charged mobile phone with easily accessible emergency numbers.

Don't:

- Leave beverages or personal belongings, such as purses, wallets, jackets with pockets, that may contain items that could reveal personal information about you, such as a driver's license, credit cards, ATM receipts, etc.
- Do not meet at your house or place of work, or give that information out until you have had a good opportunity to know the other person better.
- Go home with someone, even if it feels like everything's going great. You have not spent enough time with them enough to assess whether your safety is at risk.

5. Take Your Time

While online communication can accelerate one's sense of comfort, we can't stress enough how important it is for you to take your time getting to know your prospective roommate match. We encourage you to use the Service as long as necessary to find out as much about your match as is reasonably possible.

Even though the Service seeks to create compatible matches, compatibility alone does not eliminate the need for real-life experience. It is vital to get to know each other through communication and common experiences. The more experiences you share, the better your chances of avoiding hidden and sometimes unpleasant surprises. So allow time for a variety of experiences together. Move slowly, learn about and pay attention to the reality of your new relationship.

6. Always be Respectful and Kind

Always be respectful and treat your prospective roommate matches as you would want them to treat you. Not every match is going to be right for you. The Service is about bringing two compatible people together who have a common need to share a residence while studying and working toward completing important academic goals. If you feel the need to end communication, then be honest, direct and polite. The sooner you address this determination, the better for both of you.

7. Report Concerns About Another User to the Service

Continental works hard to screen out those who misrepresent who they are on our site, and we take member complaints seriously. If you have concerns about a particular user on the Service, please do not hesitate to contact us.